

Natura Rodolfo Guttilla Diretoria de Assuntos Corporativos Caixa Postal 31296 CEP 01309-970 - São Paulo - SP Brasil CC: Luciana Modé

Amsterdam, 10 July 2009

Dear Rodolfo Gutilla,

On behalf of the GRI Stakeholder Council we would like to sincerely thank Natura for kindly sponsoring the Stakeholder Council meeting in Sao Paulo on 18-19 of June 2009. Without your valuable contribution, the meeting would not have been the success that it was.

The SC is the GRI's formal stakeholder policy forum, similar to a parliament that debates and deliberates key strategic and policy issues. We are very happy with Natura's deep involvement with the 50 SC members and the SC meetings. Currently there are 46 active SC members and many of them were present at the last meeting.

The 18-19 June Stakeholder Council meeting was different from the other meetings the SC has had. Firstly, the SC meeting was organized outside The Netherlands. Most of the SC members had a chance to experience a different sustainability environment and get a different feeling of the "global" nature of the GRI. Secondly, the SC members had an opportunity to attend the Ethos Conference as an addition to the SC meeting. And thirdly, it was extremely useful for the SC members to go on field trips to see how sustainability principles are implemented in practice in the Brazilian context.

The SC members found the possibility to go to Brazil remarkable, especially those who had not been in Brazil before. Attaching the meeting to another event was also very useful. The possibility of visiting the Natura factory and having a presentation and an interesting discussion about the sustainability practices within the company gave an excellent chance for the members to feel the Brazilian environment of sustainability. Organizing the SC meeting outside the Netherlands provides a great added value to the multi stakeholder and multinational spirit of the GRI Stakeholder Council. Thank you for making it possible!

This was a very important Stakeholder Council meeting not only because of the different circumstances, but also the urgency of the discussion topics. The final result was very efficient and Stakeholder Council members are looking forward to their next meeting in October in Amsterdam





On behalf of the Chairman of the Stakeholder Council and the members of the Stakeholder Council, we would like to thank you for giving the possibility for the GRI Stakeholder Council members to meet on 18-19 June 2009 in Sao Paulo.

Best regards,

Ernst Ligteringen

Ernot Lighteringen

